

Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Service

Department Number and Name:	312 - Forensic Clinical Services (FCS)	Program Description:	Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception.
Program Name:	Forensic Clinical Services		
FTE:	29.9		

OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Total number of court-ordered cases examined at FCS, per fiscal period.	Total number of court-ordered cases examined at FCS for forensic examination, per fiscal period. As a result of mental health evaluations and expert-witness testimonies by department staff, FCS enables the court to promptly and adequately deal with mental health issues pertaining to pre-trial, trial, and post-trial legal issues. Based on FCS evaluations and testimonies, defendants are transferred from Cook County Jail to State hospitals or the Illinois Department of Corrections (IDOC). Timely execution of this legally mandated function increases public safety, while decreasing jail overcrowding.	1,733	Not available	1,559	1,600	506	527	437	514	1,984	2,000
2	Total number of evaluations of all types and court testimonies in the fiscal period	Total number of completed court-ordered evaluations and testimonies by staff psychiatrists, staff psychologists and staff social workers.	3,134	3,060	2,970	3,000	752	796	688	752	2,988	3,000

EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Overall department average cost per completed evaluation or testimony in the fiscal period.	The total department average cost in the fiscal period per evaluation or testimony, including wages of all department employees, benefits, impersonal accounts, and all other budgeted expenses. Significantly less than cost incurred by private examiners for comparable work.	\$681	\$944	\$788	\$887	\$778	\$840	\$970	\$937	\$881	\$875

OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>)												
#	Metric Name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Percent of mentally-ill defendants in the fiscal period found unfit to stand trial or legally insane.	Percent of individual defendants court-ordered for examination in the fiscal period at FCS, found to be unfit to stand trial or legally insane. This ensures appropriate placement of incarcerated mentally-ill defendants for mental health treatment in facilities outside of Cook County Jail, such as the Illinois Department of Human Services.	13.73%	Not available	15%*	15%*	12%*	13%	15%*	18%*	14.5%*	15%*

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Department Number and Name:	312 - Forensic Clinical Services (FCS)	Program Description:	Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
Program Name:	Psychiatry		
FTE:	8.85		

OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Total number of psychiatric evaluations completed in the fiscal period	Total number of court-ordered evaluations completed by staff psychiatrists resulting in written reports submitted to court in the fiscal period.	958	850	853	850	222	219	170	271	882	890
2	Total number of psychiatric testimonies provided in court in the fiscal period	Total number of individual appearances in court by psychiatrists to provide direct expert-witness testimony in the fiscal period.	113	Not available	84	80	17	34	19			

EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Average number of evaluations completed per psychiatrist in the fiscal period	Average number of evaluations completed per psychiatrist in the fiscal period.	297	263	264	263*	69*	68*	53**	63**	253	260
2	Average number of court testimonies per psychiatrist in the fiscal period	Average number of of court testimonies given per psychiatrist in the fiscal period.	35	Not available	26	25*	5*	11*	6**	7**	27	30

* Based on 3.23 FTEs

** Based on 4.3 FTEs

OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>)												
#	Metric Name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Psychiatric Evaluation Clearance Rate	Percent of incoming court ordered evaluations in the fiscal period completed by Psychiatry within the established turn-around time of four weeks.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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Program Name:	Psychology		
FTE:	10.95		

OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Total number of psychological evaluations completed in the fiscal period	Total number of court-ordered evaluations completed by staff psychologists resulting in written reports submitted to court in the fiscal period.	1,117	N/A	1,118	1,120	284	316	271	243	1,114	1,100
2	Total number of single individual appearances in court by staff psychologists to provide direct expert-witness testimony in the fiscal period.	Total number of single individual appearances in court by psychologists to provide direct expert-witness testimonies in the fiscal period.	152	N/A	166	160	31	36	42	25	134	130

EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>)												
#	Metric name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Average number of evaluations completed per psychologist in the fiscal period.	Average number of evaluations completed per psychologist in the fiscal period.	210	Not available	210	210*	53*	59*	51*	51*	214	215
2	Average number of court testimonies per psychologist in the fiscal period	Average number of court testimonies given per psychologist in the fiscal period.	29	Not available	39	42*	6*	7*	8*	5*	43	40
		* Based on 5.33 FTEs										

OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>)												
#	Metric Name	Definition	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Psychological Evaluation Clearance Rate	Percent of incoming court-ordered evaluations completed by Psychology within the established turn-around time of four weeks.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

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Department Number and Name:	312 - Forensic Clinical Services (FCS)	Program Description:	Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court-ordered forensic clinical evaluations.
Program Name:	Social Services Division		
FTE:	9.95		

OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>)												
#	Metric name	Column1	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Total number of psychosocial evaluations completed in the fiscal period	Total number of court-ordered psychosocial evaluations completed by staff social workers resulting in written reports submitted to court in the fiscal period.	794	Not available	749	750	198	198	190	189	775	750

EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>)												
#	Metric name	Column1	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Average number of evaluations completed per social worker in the fiscal period	Average number of evaluations completed per social worker in the fiscal period.	159	Not available	150	150	49.5*	39.6**	38	38	166	150

* Based on 4.0 FTEs

** Based on 5.0 FTEs

OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>)												
#	Metric Name	Column1	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target
1	Social Services Evaluation Clearance Rate	Percent of Social Services evaluations completed in the fiscal period. Psychosocial evaluations are typically started and completed on the same day.	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%