

Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Service

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|------------------------------------|--|-----------------------------|---|
| Department Number and Name: | 312 - Forensic Clinical Services (FCS) | Program Description: | Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception. |
| Program Name: | Forensic Clinical Services | | |
| FTE: | 29.9 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | |
|---|---|--|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Total number of court-ordered cases examined at FCS, per fiscal period. | Total number of court-ordered cases examined at FCS for forensic examination, per fiscal period. As a result of mental health evaluations and expert-witness testimonies by department staff, FCS enables the court to promptly and adequately deal with mental health issues pertaining to pre-trial, trial, and post-trial legal issues. Based on FCS evaluations and testimonies, defendants are transferred from Cook County Jail to State hospitals or the Illinois Department of Corrections (IDOC). Timely execution of this legally mandated function increases public safety, while decreasing jail overcrowding. | 1,733 | Not available | 1,559 | 1,600 | 506 | 527 | 437 | | | |
| 2 | Total number of evaluations of all types and court testimonies in the fiscal period | Total number of completed court-ordered evaluations and testimonies by staff psychiatrists, staff psychologists and staff social workers. | 3,134 | 3,060 | 2,970 | 3,000 | 752 | 796 | 688 | | | |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | |
|--|---|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Overall department average cost per completed evaluation or testimony in the fiscal period. | The total department average cost in the fiscal period per evaluation or testimony, including wages of all department employees, benefits, impersonal accounts, and all other budgeted expenses. Significantly less than cost incurred by private examiners for comparable work. | \$681 | \$944 | \$788 | \$887 | \$778 | \$840 | \$970 | | | |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | |
|---|---|--|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric Name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Percent of mentally-ill defendants in the fiscal period found unfit to stand trial or legally insane. | Percent of individual defendants court-ordered for examination in the fiscal period at FCS, found to be unfit to stand trial or legally insane. This ensures appropriate placement of incarcerated mentally-ill defendants for mental health treatment in facilities outside of Cook County Jail, such as the Illinois Department of Human Services. | 13.73% | Not available | 15%* | 15%* | 12%* | 13% | 15%* | | | |

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Department 312 - Forensic Clinical Service

| | | | |
|------------------------------------|--|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services (FCS) | Program Description: | Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court. |
| Program Name: | Psychiatry | | |
| FTE: | 8.85 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | |
|---|--|--|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Total number of psychiatric evaluations completed in the fiscal period | Total number of court-ordered evaluations completed by staff psychiatrists resulting in written reports submitted to court in the fiscal period. | 958 | 850 | 853 | 850 | 222 | 219 | 170 | | | |
| 2 | Total number of psychiatric testimonies provided in court in the fiscal period | Total number of individual appearances in court by psychiatrists to provide direct expert-witness testimony in the fiscal period. | 113 | Not available | 84 | 80 | 17 | 34 | 19 | | | |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | |
|--|---|---|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Average number of evaluations completed per psychiatrist in the fiscal period | Average number of evaluations completed per psychiatrist in the fiscal period. | 297 | 263 | 264 | 263* | 69* | 68* | 53** | | | |
| 2 | Average number of court testimonies per psychiatrist in the fiscal period | Average number of of court testimonies given per psychiatrist in the fiscal period. | 35 | Not available | 26 | 25* | 5* | 11* | 6** | | | |

* Based on 3.23 FTEs

** Based on 4.3 FTEs

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | |
|---|---------------------------------------|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric Name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Psychiatric Evaluation Clearance Rate | Percent of incoming court ordered evaluations in the fiscal period completed by Psychiatry within the established turn-around time of four weeks. | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |

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Department 312 - Forensic Clinical Service

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|------------------------------------|--|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services (FCS) | Program Description: | Conducts psychological examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court. |
| Program Name: | Psychology | | |
| FTE: | 10.95 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | |
|---|--|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Total number of psychological evaluations completed in the fiscal period | Total number of court-ordered evaluations completed by staff psychologists resulting in written reports submitted to court in the fiscal period. | 1,117 | N/A | 1,118 | 1,120 | 284 | 316 | 271 | | | |
| 2 | Total number of single individual appearances in court by staff psychologists to provide direct expert-witness testimony in the fiscal period. | Total number of single individual appearances in court by psychologists to provide direct expert-witness testimonies in the fiscal period. | 152 | N/A | 166 | 160 | 31 | 36 | 42 | | | |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | |
|--|--|--|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Average number of evaluations completed per psychologist in the fiscal period. | Average number of evaluations completed per psychologist in the fiscal period. | 210 | Not available | 210 | 210* | 53* | 59* | 51* | | | |
| 2 | Average number of court testimonies per psychologist in the fiscal period | Average number of court testimonies given per psychologist in the fiscal period. | 29 | Not available | 39 | 42* | 6* | 7* | 8* | | | |
| | | * Based on 5.33 FTEs | | | | | | | | | | |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | |
|---|---|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric Name | Definition | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Psychological Evaluation Clearance Rate | Percent of incoming court-ordered evaluations completed by Psychology within the established turn-around time of four weeks. | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |

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Department 312 - Forensic Clinical Service

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|------------------------------------|--|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services (FCS) | Program Description: | Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court-ordered forensic clinical evaluations. |
| Program Name: | Social Services Division | | |
| FTE: | 9.95 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | |
|---|---|--|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Column1 | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Total number of psychosocial evaluations completed in the fiscal period | Total number of court-ordered psychosocial evaluations completed by staff social workers resulting in written reports submitted to court in the fiscal period. | 794 | Not available | 749 | 750 | 198 | 198 | 190 | | | |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | |
|--|--|---|-------------|---------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric name | Column1 | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Average number of evaluations completed per social worker in the fiscal period | Average number of evaluations completed per social worker in the fiscal period. | 159 | Not available | 150 | 150 | 49.5* | 39.6** | 38 | | | |

* Based on 4.0 FTEs

** Based on 5.0 FTEs

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | |
|---|---|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|
| # | Metric Name | Column1 | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target |
| 1 | Social Services Evaluation Clearance Rate | Percent of Social Services evaluations completed in the fiscal period. Psychosocial evaluations are typically started and completed on the same day. | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | | |