

Circuit Court of Cook County Performance Metrics

Department 312
Forensic Clinical Services

5/23/2017

Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Services

| | | | |
|------------------------------------|----------------------------------|-----------------------------|---|
| Department Number and Name: | 312 - Forensic Clinical Services | Program Description: | Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception. |
| Program Name: | Forensic Clinical Services | | |
| FTE: | 29.9 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | Definition |
|---|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Total number of court ordered cases examined at FCS, per year. | 1,733 | N/A | 1,559 | 1,600 | 506 | | | | | | Total number of court-ordered cases examined at FCS for forensic examination, per year. FCS enables and helps the court to move forward to promptly and adequately deal with mental health issues pertaining to pre-trial, trial, and post-trial legal issues. / As a result of mental health evaluations and expert-witness testimonies by department staff. / Based on FCS evaluations and testimonies, defendants are transferred from Cook County Jail to State Hospitals or IDOC. This results in a positive impact by increasing public safety, while decreasing jail overcrowding. |
| 2 | Number of Evaluations, all types and court testimonies | 3,134 | 3,060 | 2,970 | 3,000 | 752 | | | | | | Total # of completed court-ordered evaluations and testimonies by staff psychiatrists, staff psychologists and staff social workers. |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | Definition |
|--|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Overall dept. cost per completed # of dept evals and testimonies. | \$681 | \$944 | \$788 | \$887 | \$778 | | | | | | The total department cost per evaluation/testimony (\$788.13) includes wages of all department employees, benefits, impersonal accounts, etc. Significantly less than cost incurred by private examiners for the same work. |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | Definition |
|---|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric Name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Treatment for mentally-ill defendants found unfit to stand trial or legally insane. | 13.73% | N/A | 14.82% | 15% | 12% | | | | | | Percentage of individual defendants court-ordered for examination at FCS, found to be unfit to stand trial or legally insane, which is consistent with national averages. This ensures appropriate placement of incarcerated mentally-ill defendants for mental health treatment in facilities outside of Cook County Jail, such as Department of Human Services. |

Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Services

| | | | |
|------------------------------------|----------------------------------|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services | Program Description: | Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court. |
| Program Name: | Psychiatry | | |
| FTE: | 8.85 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | Definition |
|---|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Number of Psychiatric evaluations completed | 958 | 850 | 853 | 850 | 222 | | | | | | Total number of court-ordered evaluations completed by staff psychiatrists resulting in written reports submitted to court. |
| 2 | Number of Psychiatric testimonies provided in court | 113 | N/A | 84 | 80 | 17 | | | | | | Total number of single individual appearances in court by psychiatrists; to provide direct expert-witness testimonies. |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | Definition |
|--|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Average number of Evaluations completed per psychiatrist | 297 | 263 | 264 | 263 | 69 | | | | | | Number of evaluations completed per psychiatrist based on 3.23 FTE. |
| 2 | Average Number of Psychiatric Testimonies per psychiatrist | 35 | N/A | 26 | 25 | 5 | | | | | | Number of Testimonies given per psychiatrist based on 3.23 FTE. |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | Definition |
|---|---------------------------------------|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric Name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Psychiatric Evaluation Clearance Rate | 100% | 100% | 100% | 100% | 100% | | | | | | Percentage of incoming court ordered evaluations completed by Psychiatry, with the vast majority of psychiatric evaluations completed within the established turn around time of 4 weeks. No growing backlog of incomplete cases. |

Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Services

| | | | |
|------------------------------------|----------------------------------|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services | Program Description: | Conducts psychological examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court. |
| Program Name: | Psychology | | |
| FTE: | 10.95 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | Definition |
|---|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Number of Psychological evaluations completed | 1,117 | N/A | 1,118 | 1,120 | 284 | | | | | | Total number of court-ordered evaluations completed by staff psychologists resulting in written reports submitted to court. |
| 2 | Number of Psychological testimonies provided in court | 152 | N/A | 166 | 160 | 31 | | | | | | Total number of single individual appearances in court by psychologists; to provide direct expert-witness testimonies. |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | Definition |
|--|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Average number of Evaluations completed per psychologist | 210 | N/A | 210 | 210 | 53 | | | | | | Number of evaluations completed per psychologist based on 5.33 FTE. |
| 2 | Average number of Psychological Testimonies per psychologist | 29 | N/A | 39 | 42 | 6 | | | | | | Number of Testimonies given per psychologist based on Dedicated FTE. |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | Definition |
|---|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric Name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Psychological Evaluation Clearance Rate | 100% | 100% | 100% | 100% | 100% | | | | | | Percentage of incoming court ordered evaluations completed by Psychology, with the vast majority of psychological evaluations completed within the established turn around time of 4 weeks. No growing backlog of incomplete cases. |

**Circuit Court of Cook County Performance Metrics
Department 312 - Forensic Clinical Services**

| | | | |
|------------------------------------|----------------------------------|-----------------------------|--|
| Department Number and Name: | 312 - Forensic Clinical Services | Program Description: | Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court ordered forensic clinical evaluations. |
| Program Name: | Social Services Division | | |
| FTE: | 9.95 | | |

| OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>) | | | | | | | | | | | | Definition |
|---|--|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|--|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Number of Psychosocial evaluations completed | 794 | N/A | 749 | 750 | 198 | | | | | | Total number of psychosocial evaluations completed by staff social workers resulting in written reports. |

| EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>) | | | | | | | | | | | | Definition |
|--|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|---|
| # | Metric name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Average number of evaluations completed per social worker | 159 | N/A | 150 | 150 | 49.5 | | | | | | Average number of evaluations completed per social worker based on 5.0 FTE. |

| OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>) | | | | | | | | | | | | Definition |
|---|---|-------------|-------------|-----------------|-------------|----------------|----------------|----------------|----------------|----------------|-------------|--|
| # | Metric Name | 2015 Actual | 2016 Target | 2016 YTD Actual | 2017 Target | 2017 Q1 Actual | 2017 Q2 Actual | 2017 Q3 Actual | 2017 Q4 Actual | 2017 YE Actual | 2018 Target | |
| 1 | Social Services Evaluation Clearance Rate | 100% | 100% | 100% | 100% | 100% | | | | | | Percentage of Social Services evaluations completed. |