

# Circuit Court of Cook County Performance Metrics

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Department 312  
Forensic Clinical Services

5/23/2017

**Circuit Court of Cook County Performance Metrics**  
**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>  Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception.
<b>Program Name:</b>	Forensic Clinical Services	
<b>FTE:</b>	29.9	

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Total number of court ordered cases examined at FCS, per year.	1,733	N/A	1,559	1,600	506	....	....	....	....	....	Total number of court-ordered cases examined at FCS for forensic examination, per year. FCS enables and helps the court to move forward to promptly and adequately deal with mental health issues pertaining to pre-trial, trial, and post-trial legal issues. / As a result of mental health evaluations and expert-witness testimonies by department staff. / Based on FCS evaluations and testimonies, defendants are transferred from Cook County Jail to State Hospitals or IDOC. This results in a positive impact by increasing public safety, while decreasing jail overcrowding.
2	Number of Evaluations, all types and court testimonies	3,134	3,060	2,970	3,000	752	....	....	....	....	....	Total # of completed court-ordered evaluations and testimonies by staff psychiatrists, staff psychologists and staff social workers.

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Overall dept. cost per completed # of dept evals and testimonies.	\$681	\$944	\$788	\$887	\$778	....	....	....	....	....	The total department cost per evaluation/testimony (\$788.13) includes wages of all department employees, benefits, impersonal accounts, etc. Significantly less than cost incurred by private examiners for the same work.

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )											Definition	
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Treatment for mentally-ill defendants found unfit to stand trial or legally insane.	13.73%	N/A	14.82%	15%	12%	....	....	....	....	....	Percentage of individual defendants court-ordered for examination at FCS, found to be unfit to stand trial or legally insane, which is consistent with national averages. This ensures appropriate placement of incarcerated mentally-ill defendants for mental health treatment in facilities outside of Cook County Jail, such as Department of Human Services.

**Circuit Court of Cook County Performance Metrics**  
**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>  Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
<b>Program Name:</b>	Psychiatry	
<b>FTE:</b>	8.85	

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )											Definition
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	
1	Number of Psychiatric evaluations completed	958	850	853	850	222	....	....	....	....	....
2	Number of Psychiatric testimonies provided in court	113	N/A	84	80	17	....	....	....	....	....

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )											Definition
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	
1	Average number of Evaluations completed per psychiatrist	297	263	264	263	69	....	....	....	....	....
2	Average Number of Psychiatric Testimonies per psychiatrist	35	N/A	26	25	5	....	....	....	....	....

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )											Definition	
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	
1	Psychiatric Evaluation Clearance Rate	100%	100%	100%	100%	100%	....	....	....	....	....	Percentage of incoming court ordered evaluations completed by Psychiatry, with the vast majority of psychiatric evaluations completed within the established turn around time of 4 weeks. No growing backlog of incomplete cases.

**Circuit Court of Cook County Performance Metrics**  
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<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Conducts psychological examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.							
<b>Program Name:</b>	Psychology									
<b>FTE:</b>	10.95									

OUTPUT METRICS ( <i>count</i> of work units processed or produced, persons served, etc.)											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Number of Psychological evaluations completed	1,117	N/A	1,118	1,120	284	....	....	....	....	....	Total number of court-ordered evaluations completed by staff psychologists resulting in written reports submitted to court.
2	Number of Psychological testimonies provided in court	152	N/A	166	160	31	....	....	....	....	....	Total number of single individual appearances in court by psychologists; to provide direct expert-witness testimonies.

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Average number of Evaluations completed per psychologist	210	N/A	210	210	53	....	....	....	....	....	Number of evaluations completed per psychologist based on 5.33 FTE.
2	Average number of Psychological Testimonies per psychologist	29	N/A	39	42	6	....	....	....	....	....	Number of Testimonies given per psychologist based on Dedicated FTE.

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )											Definition	
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Psychological Evaluation Clearance Rate	100%	100%	100%	100%	100%	....	....	....	....	....	Percentage of incoming court ordered evaluations completed by Psychology, with the vast majority of psychological evaluations completed within the established turn around time of 4 weeks. No growing backlog of incomplete cases.

**Circuit Court of Cook County Performance Metrics**  
**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court ordered forensic clinical evaluations.							
<b>Program Name:</b>	Social Services Division									
<b>FTE:</b>	9.95									

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Number of Psychosocial evaluations completed	794	N/A	749	750	198	....	....	....	....	....	Total number of psychosocial evaluations completed by staff social workers resulting in written reports.

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )											Definition	
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Average number of evaluations completed per social worker	159	N/A	150	150	49.5	....	....	....	....	....	Average number of evaluations completed per social worker based on 5.0 FTE.

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )											Definition	
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target	2017 Q1 Actual	2017 Q2 Actual	2017 Q3 Actual	2017 Q4 Actual	2017 YE Actual	2018 Target	Definition
1	Social Services Evaluation Clearance Rate	100%	100%	100%	100%	100%	....	....	....	....	....	Percentage of Social Services evaluations completed.