

Circuit Court of Cook County Performance Metrics

Department 312
Forensic Clinical Services

4/6/2017

Circuit Court of Cook County
Performance Metrics
Department 312 - Forensic Clinical Services
Department Wide Metrics

Department Number and Name:	312 - Forensic Clinical Services	Program Description: Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception.
Program Name:	Forensic Clinical Services	
FTE:	29.9	

OUTPUT METRICS (count of work units processed or produced, persons served, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Total number of court ordered cases examined at FCS, per year.	1,733	N/A	1,559	1,600
2	Number of evaluations, all types and court testimonies, per year	3,134	3,060	2,970	3,000

EFFICIENCY METRICS (cost per unit, work units processed per staff person, cycle time to complete work unit, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Overall department cost per completed number of evaluations and testimonies.	\$681	\$944	\$788	\$887

OUTCOME METRICS (percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.)					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Percentage of mentally-ill defendants evaluated found unfit to stand trial or judged to be legally insane.	13.7%	N/A	14.8%	15%

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Department 312 - Forensic Clinical Services

Department Number and Name:	312 - Forensic Clinical Services	Program Description:	Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
Program Name:	Psychiatry		
FTE:	8.85		

OUTPUT METRICS (count of work units processed or produced, persons served, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Number of psychiatric evaluations completed annually	958	850	853	850
2	Number of psychiatric testimonies provided in court annually	113	N/A	84	80

EFFICIENCY METRICS (cost per unit, work units processed per staff person, cycle time to complete work unit, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per FCS psychiatrist per year	297	263	264	263
2	Average number of psychiatric testimonies per psychiatrist per year	35	N/A	26	25

OUTCOME METRICS (percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.)					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Psychiatric Evaluation Clearance Rate	100%	100%	100%	100%

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Department Number and Name:	312 - Forensic Clinical Services	Program Description:	Conducts psychological examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
Program Name:	Psychology		
FTE:	10.95		

OUTPUT METRICS (count of work units processed or produced, persons served, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Number of psychological evaluations completed annually	1,117	N/A	1,118	1,120
2	Number of psychological testimonies provided in court annually	152	N/A	166	160

EFFICIENCY METRICS (cost per unit, work units processed per staff person, cycle time to complete work unit, etc.)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per psychologist per year	210	N/A	210	210
2	Average number of psychological testimonies per psychologist per year	29	N/A	39	42

OUTCOME METRICS (percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.)					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Psychological Evaluation Clearance Rate	100%	100%	100%	100%

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Performance Metrics
Department 312 - Forensic Clinical Services

Department Number and Name:	312 - Forensic Clinical Services	Program Description:	Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court ordered forensic clinical evaluations.
Program Name:	Social Services Division		
FTE:	9.95		

OUTPUT METRICS (<i>count of work units processed or produced, persons served, etc.</i>)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Number of psychosocial evaluations completed annually	794	N/A	749	750

EFFICIENCY METRICS (<i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i>)					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per social worker annually	159	N/A	150	150

OUTCOME METRICS (<i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i>)					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Social Services Evaluation Clearance Rate	100%	100%	100%	100%