

# Circuit Court of Cook County Performance Metrics

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Department 312  
Forensic Clinical Services

4/6/2017

**Circuit Court of Cook County**  
**Performance Metrics**  
**Department 312 - Forensic Clinical Services**  
**Department Wide Metrics**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Provides executive consultations as well as other administrative services such as accounting, audit, finance, procurement, communications and public relations, human resources and labor relations, special projects, office services and reception.
<b>Program Name:</b>	Forensic Clinical Services		
<b>FTE:</b>	29.9		

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Total number of court ordered cases examined at FCS, per year.	1,733	N/A	1,559	1,600
2	Number of evaluations, all types and court testimonies, per year	3,134	3,060	2,970	3,000

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Overall department cost per completed number of evaluations and testimonies.	\$681	\$944	\$788	\$887

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Percentage of mentally-ill defendants evaluated found unfit to stand trial or judged to be legally insane.	13.7%	N/A	14.8%	15%

**Circuit Court of Cook County**  
**Performance Metrics**  
**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Conducts psychiatric examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
<b>Program Name:</b>	Psychiatry		
<b>FTE:</b>	8.85		

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Number of psychiatric evaluations completed annually	958	850	853	850
2	Number of psychiatric testimonies provided in court annually	113	N/A	84	80

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per FCS psychiatrist per year	297	263	264	263
2	Average number of psychiatric testimonies per psychiatrist per year	35	N/A	26	25

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Psychiatric Evaluation Clearance Rate	100%	100%	100%	100%

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**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Conducts psychological examinations on individuals referred from the Circuit Court of Cook County, prepares written reports, provides expert-witness court testimony and consultations to other professionals and the Court.
<b>Program Name:</b>	Psychology		
<b>FTE:</b>	10.95		

OUTPUT METRICS ( <i>count of work units processed or produced, persons served, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Nummber of psychological evaluations completed annually	1,117	N/A	1,118	1,120
2	Number of psychological testimonies provided in court annually	152	N/A	166	160

EFFICIENCY METRICS ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per psychologist per year	210	N/A	210	210
2	Average number of psychological testimonies per psychologist per year	29	N/A	39	42

OUTCOME METRICS ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Psychological Evaluation Clearance Rate	100%	100%	100%	100%

**Circuit Court of Cook County**  
**Performance Metrics**  
**Department 312 - Forensic Clinical Services**

<b>Department Number and Name:</b>	312 - Forensic Clinical Services	<b>Program Description:</b>	Conducts psychosocial evaluations with relatives/collaterals of defendants undergoing court ordered forensic clinical evaluations.
<b>Program Name:</b>	Social Services Division		
<b>FTE:</b>	9.95		

<b>OUTPUT METRICS</b> ( <i>count of work units processed or produced, persons served, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Number of psychosocial evaluations completed annually	794	N/A	749	750

<b>EFFICIENCY METRICS</b> ( <i>cost per unit, work units processed per staff person, cycle time to complete work unit, etc.</i> )					
#	Metric name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Average number of evaluations completed per social worker annually	159	N/A	150	150

<b>OUTCOME METRICS</b> ( <i>percentage of success accomplishing a program's primary task, customer satisfaction survey results, etc.</i> )					
#	Metric Name	2015 Actual	2016 Target	2016 YTD Actual	2017 Target
1	Social Services Evaluation Clearance Rate	100%	100%	100%	100%